

WELD COUNTY · NORTHERN COLORADO

Medical Transportation Quick Guide

Understanding Transportation Options Across Weld County & Northern Colorado

Greeley · Evans · Windsor · Severance · Eaton · Ault · La Salle · Gilcrest · Kersey · Hudson · Keenesburg · Fort Lupton · Platteville · Fort Morgan · Brush

This guide is for Weld County residents, caregivers, and families trying to figure out transportation before it becomes a barrier to care.

PART 1

We Help You Understand Your Options

Many Weld County residents don't know what transportation programs exist or what their health plan may already cover. We explain your options in plain language — Medicaid benefits, local transit programs, Medicare Advantage, and more — so transportation stops feeling confusing.

No obligation. Just helpful information.

PART 2

We Can Help With Your Ride

If you're ready to request transportation — whether your health plan may help cover it or you'd like to arrange a private ride — Greeley Ride Service may be able to help. Transportation options are available for riders with or without insurance coverage, based on scheduling and availability.

No obligation. No paperwork. Just a conversation. (970) 614-4635

OPTION 1

Health Insurance Transportation

(Medicaid / Health First Colorado)

Many Weld County residents with Medicaid or Health First Colorado may already have transportation support available through their health plan — at little or no cost. Most people never find out because nobody walks them through it.

We help you navigate it

We can help you understand what questions to ask, what options may be available, and how to request support. No paperwork on your end.

Not sure if your health plan includes transportation support? Reach out — we'll help you explore it. (970) 614-4635

OPTION 4

Wheelchair Transportation

Wheelchair-accessible rides may be available depending on provider and scheduling. Always ask upfront when requesting any ride.

- Is the vehicle wheelchair accessible?
- Can rides be requested on a recurring schedule?
- Can a caregiver or family member ride along?
- Is the wheelchair properly secured during transport?
- Are rural pickups available outside Greeley?

OPTION 2

Dial-A-Ride / Paratransit

Some local transit programs offer transportation support for riders with disabilities or mobility challenges. Availability can be limited and scheduling can be confusing — especially for recurring appointments.

We can help you sort it out

If Dial-A-Ride isn't available or doesn't fit your schedule, we can help you understand your other options or help fill the gap based on availability.

Questions about scheduling or availability? Call or text us. (970) 614-4635

OPTION 5

Private Transportation / Greeley Ride Service

Transportation options may be available for riders with or without insurance coverage. Whether your health plan may help cover your ride or you'd like to explore private transportation, Greeley Ride Service may be able to help based on scheduling and availability.

Greeley Ride Service

Local. Bilingual English & Spanish. Serving Weld County and the I-76 corridor. Reach out to explore available transportation options.

GOOD TO KNOW

Transportation Options Work Best Together

Many riders use more than one option — a health plan for most appointments and private transportation when scheduling is tight. Having a backup option may help reduce missed treatments.

OPTION 3

COMMON QUESTIONS

Questions Families Ask

Q Does my insurance cover my rides?

Some health plans may include transportation support for approved medical appointments. We can help you understand what questions to ask. Call or text (970) 614-4635.

Q What if Dial-A-Ride is full?

Transportation options may vary. Having a backup option may help prevent missed appointments. Greeley Ride Service may be able to help fill the gap based on scheduling and availability.

Q Can rides be requested on a recurring schedule?

Some transportation providers and health plans may support recurring ride requests for treatments like dialysis or physical therapy. Ask your provider about recurring scheduling options.

Q Can a caregiver ride along?

Many providers allow caregivers or family members to ride along. Always confirm when requesting your ride.

Q Are wheelchair rides available outside Greeley?

Some providers serve rural communities across the I-76 corridor. Ask specifically about your pickup location when you reach out.

WE SERVE THE I-76 CORRIDOR

Communities We Serve

Greeley	Evans	Windsor
Severance	Eaton	Ault
La Salle	Gilcrest	Kersey
Hudson	Keenesburg	Fort Lupton
Platteville	Fort Morgan	Brush

BE PREPARED

Before You Call — Have This Ready

Having this information ready makes scheduling faster and easier for any transportation provider.

- ✓ Insurance card
- ✓ Medicaid ID number
- ✓ Appointment date & time
- ✓ Clinic or doctor name
- ✓ Pick-up address
- ✓ Wheelchair details
- ✓ Emergency contact
- ✓ Recurring schedule

HELPFUL TIP

Keep a written ride schedule for recurring appointments — especially for dialysis patients traveling three times per week.

Stay Connected With Greeley Ride Service

Stay informed, feel supported, and make transportation less stressful for you or your family. Join our local rider update list to receive:

- ✓ Helpful transportation updates & local medical ride resources
- ✓ Tips for recurring rides like dialysis, therapy, and specialist appointments
- ✓ Wheelchair transportation updates & future availability alerts
- ✓ Caregiver support tips to make scheduling easier
- ✓ Occasional rider perks & priority update opportunities
- ✓ English & Spanish support for Weld County families



Scan to stay connected

(970) 614-4635

Greeley Ride Service · Serving Weld County & Northern Colorado

greeleyrideservice.com · @GreeleyRides

IMPORTANT NOTICE

This guide is for general educational purposes only and is not a guarantee of transportation coverage or eligibility. Transportation availability depends on scheduling, provider availability, and eligibility requirements. Always confirm details with your insurance provider, Medicaid broker, or healthcare provider.