

FOR CAREGIVERS, SOCIAL WORKERS & CARE COORDINATORS

Weld County Transportation Resource Guide

A Practical Transportation Planning Guide for Caregivers, Social Workers & Care Coordinators Along the I-76 Corridor

Greeley · Evans · Windsor · Severance · Eaton · Ault · La Salle · Gilcrest · Kersey · Hudson · Keenesburg · Fort Lupton · Platteville · Fort Morgan · Brush

This guide is for caregivers, social workers, clinic staff, discharge planners, and care coordinators helping Weld County patients navigate recurring medical transportation.

PART 1

We Help Your Patients Understand Their Options

Many patients don't know what transportation programs exist or what their health plan may cover. We explain options in plain language — Medicaid benefits, local transit programs, Medicare Advantage, and more — so transportation confusion stops becoming a barrier to care.

No obligation. Just helpful information your patients and families can use.

PART 2

We Can Help With Your Patient's Ride

Once a patient is ready to request transportation — whether their health plan may help cover it or they'd like to explore a private ride — Greeley Ride Service may be able to help based on scheduling and availability. Options available for patients with or without insurance coverage.

No obligation. No paperwork on your end. Just a conversation. (970) 614-4635

COMMON PATIENT BARRIER

Transportation Challenges Your Patients Face

Many patients struggle with recurring transportation — especially those with dialysis, therapy, or specialty appointments multiple times per week.

Recurring no-shows

Dial-A-Ride scheduling gaps

Rural pickup challenges

Caregiver work conflicts

Same-day cancellations

Language barriers

Medicaid benefit confusion

No backup plan

THE CORE PROBLEM

Most eligible patients don't know their rides may be supported by their health plan. Helping them understand their options is often half the solution — we do that work so you don't have to.

OPTION 1

Health Insurance Transportation

(Medicaid / Health First Colorado)

Some Medicaid members may qualify for transportation support for approved medical appointments. Many patients are unaware this option may exist. We help walk patients and families through what questions to ask and what options may be available.

We help patients navigate it

We work directly with patients and families to help them explore their coverage and request transportation support. No extra work on your team's end.

Refer a patient or ask a question — we'll follow up directly. (970) 614-4635

OPTION 2

Dial-A-Ride / Paratransit

Some local transit programs support qualified riders. Scheduling can be complex for recurring appointments and availability is limited — especially for early morning runs and rural pickups.

We may help fill the gaps

When Dial-A-Ride isn't available or doesn't cover a patient's schedule, Greeley Ride Service may be able to help fill the gap based on scheduling and availability.

Have a patient who keeps missing rides? Reach out. (970) 614-4635

OPTION 3

Wheelchair Transportation

Wheelchair-accessible rides may be available depending on the provider. Always confirm accessibility, securement, and rural coverage when coordinating for a patient.

- Is the vehicle wheelchair accessible?
- Can rides be requested on a recurring schedule?
- Can a caregiver or family member ride along?
- Are rural pickups available outside Greeley?
- Is proper wheelchair securement confirmed?

HOW WE SUPPORT YOUR TEAM

What Greeley Ride Service Can Help With

Our approach

Bilingual English & Spanish. We work directly with patients and families to help them understand transportation options and request rides — so your team spends less time navigating transportation barriers.

We work to help reduce transportation-related no-shows by helping patients understand and request transportation support ahead of their appointments.

COMMON COORDINATION QUESTIONS

What Caregivers & Coordinators Ask

Q92 How do I refer a patient to Greeley Ride Service?

Call or text us at (970) 614-4635. Share the patient's appointment schedule and pickup location — we'll follow up directly with the patient or family.

Q92 Can you support recurring dialysis schedules?

We can help patients explore recurring transportation request options for dialysis and therapy appointments. Availability is based on scheduling.

Q92 Do you serve Spanish-speaking patients?

Yes. We provide bilingual support in English and Spanish — communication and ride coordination in the patient's preferred language.

Q92 What if a patient lives outside Greeley?

We serve communities across the I-76 corridor. Reach out about specific pickup locations and we'll let you know what options may be available.

Q92 Is there paperwork required on our end?

No. We work directly with the patient or family. Your team makes the introduction — we handle the follow-up.

WE SERVE THE I-76 CORRIDOR

Communities We Serve

Greeley	Evans	Windsor
Severance	Eaton	Ault
La Salle	Gilcrest	Kersey
Hudson	Keenesburg	Fort Lupton
Platteville	Fort Morgan	Brush

WHAT TO TELL YOUR PATIENT

A Simple Referral Script

YOU CAN TELL YOUR PATIENT

"There's a local transportation service that can help you understand your ride options and may be able to help arrange transportation based on availability. They work in English and Spanish, there's no paperwork required, and there's no obligation to call. You can reach them at (970) 614-4635."

Feel free to share this guide directly with patients or families — it was designed to be handed out.

BEFORE YOU REFER

Helpful Information to Have Ready

When referring a patient, having this information available helps us follow up quickly.

- ✓ Patient insurance info
- ✓ Medicaid ID if applicable
- ✓ Appointment schedule
- ✓ Clinic name & address
- ✓ Patient pickup address
- ✓ Wheelchair or mobility needs
- ✓ Caregiver contact info
- ✓ Recurring treatment days

TRANSPORTATION PLANNING TIP

For recurring treatments like dialysis, coordinating transportation at least one week in advance may help reduce no-shows and last-minute scheduling stress for patients and staff.

Stay Connected With Greeley Ride Service

Stay informed and help make transportation less stressful for your patients and your team. Join our resource update list to receive:

- ✓ Transportation updates & local medical ride resources
- ✓ Tips for coordinating recurring rides like dialysis & therapy
- ✓ Wheelchair transportation updates & availability alerts
- ✓ Caregiver support resources to share with families
- ✓ Occasional priority referral opportunities
- ✓ English & Spanish support for Weld County patients



Scan to stay connected

(970) 614-4635

Greeley Ride Service · Serving Weld County & Northern Colorado

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IMPORTANT NOTICE

This guide is for general informational purposes only and is not a guarantee of transportation coverage, eligibility, or service availability. Transportation availability depends on scheduling, provider availability, and eligibility requirements. Always confirm details with the patient's insurance provider, Medicaid broker, or healthcare provider.